CROATIAN NATIONAL BANK
Payment Operations Area
Payment Operations Supervision Department

Report
"OPERATING UNITS AND ACCEPTING DEVICES BY COUNTY"

Data presented in this report are collected on the basis of the Decision on the obligation to submit payment and electronic money statistics (Official Gazette 147/2013) and the accompanying Instructions.

This report presents the data in the reporting month about the number of operating units and the number of accepting devices in the territory of the Republic of Croatia, by territorial distribution and by counties in the Republic of Croatia.

The number of operating units refers to the institutions having their head office in the Republic of Croatia, which are:
- credit institutions,
- payment institutions,
- electronic money institutions,
- a branch of third-country credit institutions,
- branches of a third-country electronic money institution,
- branches of a credit institution from a Member State,
- branches of an electronic money institution from a Member State,
- branches of payment institutions from a Member State.

The number of accepting devices is presented through the number of day/night deposit boxes, payment order accepting machines, coin deposit machines and ATMs.

The number of ATMs is shown as the total number of ATMs at which the above institutions carry out the payment services of acquiring payment instruments in terms of Art. 3 sub-paragraph 5 of the Payment System Act (Official Gazette 133/2009 and 136/2012).

This report gives insight into the total number of active devices in the territory of the Republic of Croatia in the reporting month classified by county and the total number of operating units classified by county.

Counties in the Republic of Croatia:
- County of Zagreb
- County of Krapina-Zagorje
- County of Sisak-Moslavina
- County of Karlovac
- County of Varaždin
- County of Koprivnica-Križevci
- County of Bjelovar-Bilogora
- County of Primorje-Gorski kotar
- County of Lika-Senj
- County of Virovitica-Podravina
- County of Požega-Slavonia
- County of Slavonski Brod-Posavina
- County of Zadar
- County of Osijek-Baranja
- County of Šibenik-Knin
Operating units and accepting devices by county

- County of Vukovar-Sirmium
- County of Split-Dalmatia
- County of Istria
- County of Dubrovnik-Neretva
- County of Međimurje
- City of Zagreb

DEFINITIONS AND DESCRIPTIONS

1. **Operating unit**
The operating unit is any organisational segment of a credit institution, payment institution and electronic money institution that offers payment services to payment service users (branch, branch office, sub-branch, office, etc.). The head office is counted in an operating unit if it is offering payment services to payment service users. The operating unit of an electronic money institution that also carries out the activity of telecommunication services is every organisational segment that provides the users with the execution of payment services.

The data overview is given as the total number of operating units in the territory of the Republic of Croatia in the reporting month classified by county.

2. **Day/night deposit box**
The day/night deposit box is a self-service device used for cash deposits for further processing and depositing to the payment account.

Data are presented as the total number of active day/night deposit boxes in the territory of the Republic of Croatia in the reporting month by county.

3. **Payment order accepting machine**
The payment order accepting machine is a self-service device that enables the payment service user to submit a paper-based payment order that the payment service provider will execute according to the terms of the contract (including automatic payment machines).

Data are presented as the total number of active payment order accepting machines in the territory of the Republic of Croatia in the reporting month by county.

4. **Coin deposit machine**
The coin deposit machine is a self-service device that enables the payment service user to deposit coins to his/her payment account and other "accounts".

Data are presented as the total number of active coin deposit machines in the territory of the Republic of Croatia in the reporting month by county.

5. **ATM**
The ATM is an electromechanical device that permits the users of payment instruments to withdraw and/or deposit cash, remit funds, use the service of providing information on the balance in the transaction account and other services.

Data are presented as the total number of active ATMs at which reporting entities submit data pursuant to the Decision on carrying out of the payment service of acquiring of payment instruments in terms of Article 3 sub-
paragraph 5 of the Payment System Act (Official Gazette 133/2009 and 136/2012) in the territory of the Republic of Croatia in the reporting month classified by county.